



## Degutopia Holiday Service Form

Customer name:.....

Number of degus..... Sex of degus..... Number of cages.....

Names of degus.....

Date of arrival..... Approx. date of departure.....

Estimated stay.....days Total cost.....

**CONTACT DETAILS:**

Home address:

.....

.....

..... Post Code.....

Home tel. number: Mobile number:

.....

Emergency contact name/number:

.....

*By signing below you confirm that you have read and agree with the terms in section B*

Customer's signature..... Date.....

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*Degutopia use*

Payment on arrival £.....

Date of collection..... Supplementary payment received £.....

Degutopia part payment signature.....

Degutopia full payment signature.....



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## Degutopia Holiday Service- Terms

- I, the customer, agree to leave the degus named in Section A in the care of Degutopia for the arranged period.
- As the customer, you reserve the right to collect your degus sooner than expected, but you may still be charged for the arranged period at times of high demand.
- Degus may only have their stay extended if arranged in advance of the previous collection date by the customer.
- Degutopia reserves the right to refuse extension of stay.
- A fixed charge of £5 per day for the care of one cage of up to 5 degus applies, for stays of up to and including 7 days. For stays longer than 7 days, a 10% discount is awarded for the total period of the stay.
- This fee applies from the day the degus arrive with Degutopia, up to and including the day that the degus are collected from us.
- The customer must provide Degutopia with details of all special requirements of the degus to be cared for, dietary or otherwise.
- Should a degu fall ill whilst in Degutopia's care, customers must understand that Degutopia will do everything they can to help the affected degu, and to inform the owners and/or emergency contact provided when appropriate.
- Degutopia may need to seek veterinary assistance in such cases of illness.
- The customer acknowledges that in an emergency, Degutopia may not be able to contact them prior to obtaining veterinary assistance or fees incurred.
- The customer understands that Degutopia will not proceed with any non-emergency veterinary care or related costs without first consulting them and obtaining their consent.
- The customer agrees to refund Degutopia for any veterinary costs incurred whilst in Degutopia's care, for which Degutopia will keep a record and receipts.
- The customer understands that in some rare cases, degus being cared for may pass away due to factors outside Degutopia's control, for which Degutopia cannot be held responsible.
- The customer agrees to pay the total cost for their degus' stay, either in advance of the period of service, or on the day of degu collection.
- Any additional charge for extension of stay will be added on to the total cost, and be payable on the day of degu collection.

***Please read through our terms carefully before signing section A. By signing, you confirm that you agree to these terms.***